



## **Nimble Group - Privacy Notice**

This privacy notice provides details of the personal information we collect from you, what we do with it, how you might access it and who it might be shared with.

### **Our Organisation**

Nimble Group  
35 Brickfield Road Woodstock  
Cape Town  
7925  
South Africa  
Telephone: +27 21 830 0750  
Organisation email: [InformationOfficer@nimblegroup.co.za](mailto:InformationOfficer@nimblegroup.co.za)

### **What we do with your personal information**

We use your personal information only for the purpose for which it is collected. Among others, this purpose could be to provide a service, assist us with administration, recruit prospective employees or even to comply with a legal obligation. We may use your personal information for other similar purposes, including marketing and communications, but that will only occur in the case where we have your consent or another lawful justification for doing so.

### **What personal information do we collect?**

We only collect the minimum amount of information that is relevant to the purpose. If you interact with us on the internet, the personal information we collect depends on whether you just visit our website or, use our services. If you visit our website, your browser transmits some data automatically, such as your browsing times, the data transmitted and your IP address.

If you use our services, personal information is required to fulfil the requirements of that service.

Generally, we collect the following personal information. If there is any *specific* personal information to collect, we will indicate as such, at or near the time of collection.

## **Types of Data Collected**

### ***Personal Data***

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personal identifiable information may include, but is not limited to:

1. **Email address**
2. **First name and last name**
3. **Phone number**
4. **Physical Address**
5. **Cookies and Usage Data**
6. **ID Number**
7. **Date of Birth**

### ***Usage Data***

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device ("Data Usage").

This Data Usage may include information such as your computer's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Service by or through a mobile device, this Data Usage may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile device operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

### ***Tracking & Cookies Data***

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information. Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

1. **Session Cookies.** We use Session Cookies to operate our Service.
2. **Preference Cookies.** We use Preference Cookies to remember your preferences and various settings.
3. **Security Cookies.** We use Security Cookies for security purposes.

## Transfer of Data

Your information, including Personal Data, will not be transferred to — or maintained on — computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside South Africa and choose to provide information to us, please note that we transfer the data, including Personal Data, to South Africa and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Nimble Group will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

## Opt-in

Mobile Application: “**Nimble Pay**”. When you download and install the “NimblePay” application from the webstore, you are requested to provide personal information which we use to query against our data. To view the Debt that you are liable to pay, you will be requested to register on the application in order to see the Debt against which we collect. Consent is given to process personal information once you have registered to use our NimblePay app.

We process Personal information for an explicit and lawful purpose. Nimble Group and its subsidiaries collect on outstanding debt for various clients. We also purchase debt from various clients – where such debt is ceded to Nimble, all contractual obligations with respect to such debt thus becomes managed and owned by Nimble Group. Under these Conditions, we process information under a specific purpose in line with POPIA “Purpose specific” conditions. We thus retain Personal information for no longer than legally stipulated to comply with the conditions set within POPI and retain such personal information as legally directed under various laws

Please Note: Where Nimble Group and or any of its Subsidiaries acts as an “Operator” with regards to processing of Data: any request made in view of access to data through the prescribed PAIA process, will be shared with the corresponding “Responsible Party” that shared your Personal Information in order to pursue the contractual obligation that was signed for.

To request a breakdown of the Personal Information we may have that pertains to you, please follow the PAIA process that can be found on our Website at [WWW.NimbleGroup.co.za](http://WWW.NimbleGroup.co.za)

## **How do we look after personal information?**

We limit the amount of personal information collected to only what is fit for the purposes as described above. We restrict, secure and control all of our information assets against unauthorised access, damage, loss, or destruction; whether physical or electronic. We retain personal information only for as long as is described above, to respond to your requests, or longer if required by law. If we retain your personal information for historical or statistical purposes, we ensure that the personal information cannot be used further. While in our possession, together with your assistance, we try to maintain the accuracy of your personal information.

## **How can you access your personal information?**

You have the right to request access to any of your personal information we may hold. If any of that information is incorrect, you may request that we correct it. If we are improperly using your information, you may request that we stop using it or even delete it completely.

If you would like to make a request to see what personal information of yours, we might hold, you may make a request from our organisation website through the PAIA process or contact us as per the details above.

Where it may have been necessary to get your consent to use your personal information, at any moment, you have the right to withdraw that consent. If you withdraw your consent, we will cease using your personal information without affecting the lawfulness of processing based on consent before your withdrawal.

## **The SA Information Regulator**

You have the right to lodge a complaint with the SA Information Regulator. See the Information Regulator contact details below.

The Information Regulator (South Africa)  
33 Hoof Street  
Forum III, 3<sup>rd</sup> Floor Braampark  
South Africa  
infoereg@justice.gov.za